

March 2010 - Training at Total Solutions rated at 9.1

"The courses at Total Solutions are always well kept and the trainers have a good understanding of the business."

Training courses organised by Total Solutions are rated at 9.1! Seventy percent of the participants give Total Solutions the highest score for the quality of the trainer. The participants mentioned especially the trainers' experience, their knowledge, and humorous way of approach. This is shown by an independent research.

"A very skilled trainer, who took the different levels in the group into consideration. He gave many examples and you could ask him everything."

"A friendly person, who was very clear in his explanation making it an accessible story."

The participants are very pleased with the training courses offered by Total Solutions. They find the courses very practical, and professionally and well prepared. The course material is well cared for. Also the personal approach of Total Solutions is highly appreciated.

"We were given several cases which were all very professionally prepared."

"It all went really smoothly; a show case of how a course should be."

Total Solutions scored one of the highest results in the research. The research was conducted by Cedeo, an independent intermediary in the area of human resources. Cedeo conducted the research by surveying participants and interviewing persons involved. Criteria used for assessing are customer satisfaction, quality, continuity and customer focus.

Some additional comments from participants were:

"I was well informed in advance about the content. The trainer was very accessible. The fellow students were actively involved, and the atmosphere was good."

"The training really fitted with what I wanted to achieve."

Training Manager Inge van Hunnik of Total Solutions: *"Total Solutions is a knowledge house specialised in the Financial Markets and Financial Products. We transfer this knowledge through our specialized staff and the in-house and open training courses. I was particularly pleased to hear that the knowledge transfer is effective and professional."*

For further information about our training offerings, please contact Inge van Hunnik, tel 020 530 4380 or inge@ts.eu.

Total Solutions is the specialist in services to banks, brokers, pension funds, hedge funds and other financial institutions. Total Solutions is in this sector the largest supplier of: temporary staff, permanent staff, compliance services, IT & interim management, training, coaching and outplacement. Total Solutions has offices in Amsterdam, The Hague and Dubai. Total Solutions is accredited by NIVRA, the Royal Dutch Institute of Chartered Accountants, since 2008.



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More information can also be found on our website www.ts.eu.

